

Agreement on the transfer and use of data for digital products

1. Introduction

The KraussMaffei Group and its affiliated companies (hereinafter referred to as "KraussMaffei") offer their customers the opportunity to send data from KraussMaffei hardware, software and services (hereinafter jointly referred to as "KraussMaffei products") to KraussMaffei via an Internet connection. This data is the basis for offering value-added services to customers and improving KraussMaffei products for our customers. KraussMaffei intends to continuously expand and optimize its range of services. Use of the services requires a connection via an Internet connection and the transmission of certain data to KraussMaffei. Details of data transmission and use are governed by this agreement.

2. How can data be transferred?

Data is transferred via a secure Internet connection. Depending on the product, this can be in one or both directions between the KraussMaffei product and KraussMaffei. The type and scope of data transfer depends on the activated functions enabled by the customer, the product and/or the online services used. The data is stored and processed in a secure environment. Both the transmission and the storage and processing of the data is protected against unauthorized access by third parties and complies with today's data security standards.

3. What data is transferred?

KraussMaffei transmits various types of data that are required to operate systems, provide services or continuously improve KraussMaffei products. The data can be alarm messages, wear data, production data, etc. A more detailed description of the data can be found in the technical documentation of the relevant KraussMaffei product or can be obtained from your KraussMaffei contact person. All transferred data will be treated confidentially by KraussMaffei in accordance with this agreement.

4. Use of data by KraussMaffei

KraussMaffei becomes

- Transfer and use data to enable value-added services for the customer;
- collect data to continuously improve KraussMaffei products and their quality and to expand the range of other products;
- neither data nor the results (analyses) resulting from such data are passed on to third parties without anonymization. Anonymization is carried out in such a way that it is no longer possible to trace the data back to its original source.
- in principle, no personal data is collected or stored. However, if the product requires personal data for a specific purpose, the processing of such data will be regulated in a separate agreement.

5. Agreement on data use

The customer agrees that the data described in the technical documentation may be transmitted to KraussMaffei, processed and used on a permanent basis. KraussMaffei sometimes uses external service providers to process the data. These service providers are obliged to maintain confidentiality and to comply with the provisions of this agreement regarding the transmission and use of data.

This agreement is valid for an indefinite period. The customer can revoke his consent to the transfer of data at any time without notice by contacting the responsible KraussMaffei service organization. In the event of revocation, use of the services is no longer possible.

The law of the country in which KraussMaffei has its registered office applies to the business relationship between the parties. Conflict of laws provisions are excluded. The place of jurisdiction is the registered office of KraussMaffei in the respective country.