

General Terms and Conditions for the Use of Machine Data for Injection Molding Machines

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1. Introduction

KraussMaffei Technologies GmbH and its affiliated companies (hereinafter referred to as "KraussMaffei") offer their customers the opportunity to collect data from KraussMaffei injection molding machines (and systems connected to them) using an edge device and make it available to KraussMaffei. This machine data (hereinafter also referred to as "data") is the basis for offering value-added services to the customer and improving KraussMaffei products for our customers. The use of certain services and benefits requires the transmission of certain data to KraussMaffei. Details of data transmission and utilization are governed by these Terms and Conditions. These Terms apply exclusively to machine data from KM Edge devices for KM injection molding machines.

2. How can machine data be transferred?

The data is recorded by the machine control system and stored on the hard disk of the edge device installed locally in the machine's control cabinet for up to six (6) months retrospectively. Possible edge devices are, for example, the dataXplorer or the KraussMaffei smartCube. Data can be transferred from the Edge Device to KraussMaffei either 2.1 via a secure Internet connection or 2.2 manually. The type and scope of data transmission depend on the activated functions enabled by the Customer, the product and/or the online services used. Regardless of the type of data transmission, the data is stored and processed by KraussMaffei in a secure environment. Both the transmission and the storage and processing of data are protected against unauthorized access by third parties and comply with current data security standards.

2.1 Data transmission via a secure Internet connection

If the edge device or the injection molding machine is connected to the Internet, data can be transferred from the edge device directly to KraussMaffei.

2.2 Manual data transmission

The data can be transferred on site to a storage medium (e.g. USB stick) plugged into the machine controller. The data is 256-bit encrypted according to current data security standards and can only be decrypted and processed by selected KraussMaffei employees. The encrypted data can be sent to KraussMaffei using all common data transmission methods (e.g. email).

3. What data is transferred?

KraussMaffei transmits various types of data that are required for the operation of systems, for the provision of services or for the continuous optimization of KraussMaffei products. Injection molding machine data is the data collected by the machine control system during operation of the injection molding machine. The main machine data processed includes sensor values, machine settings, machine alarms, machine diagnostic values and other information about the operating status of the injection molding machine. If other systems are connected to the machine control system, e.g. mold temperature control, this data can also be recorded. A more detailed description of the data can be obtained from a KraussMaffei contact person. All transmitted data will be treated confidentially by KraussMaffei in accordance with this agreement.

4. Use of data by KraussMaffei

KraussMaffei will process machine data, to

- enable value-added services for the customer (e.g. service support during a repair or maintenance job)
- to continuously improve KraussMaffei products and their quality
- expand the range of additional products
- to enable offers on products and recommended spare parts (e.g. based on the state of wear).

These conditions only apply to non-personal data. If a data set contains personal data, its processing is regulated in a separate agreement.

5. Consent to the use of data

The Customer agrees that the data described under 3. may be transmitted to KraussMaffei and processed by KraussMaffei and used for the purposes described under 4. KraussMaffei sometimes uses external service providers to process the data. These service providers are obliged to maintain confidentiality and to comply with the provisions of these Terms and Conditions on the transfer and use of data. This consent is granted for an indefinite period. Consent may be revoked by the customer at any time without notice by sending an e-mail to digital.operations@kraussmaffei.com with effect for the future. In the event of revocation, the use of certain services and performances is no longer possible. The business relationship between the parties shall be governed by the law of the country in which KraussMaffei has its registered office. The place of jurisdiction shall be KraussMaffei's registered office in the respective country.